

Liscio reduced scanner-related support tickets to zero

with the Document
Scanner SDK



Liscio offers a secure client portal solution for accounting firms. It provides a central place for client communication and document sharing.

Industry	Company Size	Development Platform
Technology	30	Native and JavaScript
Availability	Product	Use Case
Android and Web	Document Scanner SDK ↗	Client-facing document scanner to facilitate uploading documents to the portal



Goal

Liscio wanted to provide its customers with an intuitive document scanning feature. The key requirements were a great user experience and high-quality results.



Challenge

Before it considered integrating an SDK into its apps, Liscio developed its own document scanner functionality. However, its quality and performance fell short of client expectations. Yet most third-party solutions also failed on multiple fronts, including the user experience, development cost, and range of supported devices.



Solution

Liscio chose the Scanbot Document Scanner SDK due to its ease of use, reliability, and wide range of supported devices. The team successfully integrated its functionalities into its apps in just a few days. Since then, the number of support tickets related to the app's document scanning feature has dropped to zero.

Key results



Intuitive user experience:

With the Scanbot SDK, anyone can create perfect document scans in seconds.



Wide device support:

Clients can scan documents from within the Android app or in their browser.



Fast implementation:

Integrating the SDK only took a few days.



Client experience is paramount in our business. Our challenge was to provide an amazing scanner experience to our users, regardless of the type of device they use. The Scanbot SDK delivered just that.



Chris Farrell

CEO @ Liscio

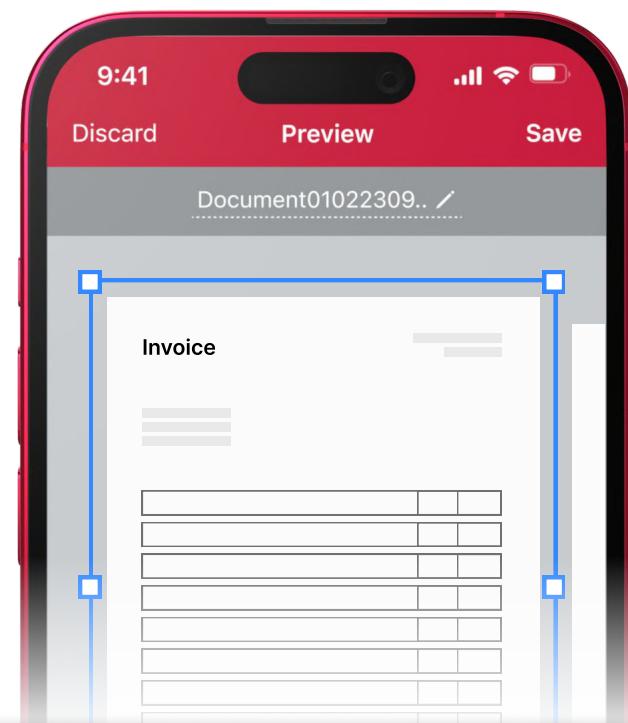


Scanbot SDK's mission and vision

Our initial goal for the Scanbot SDK was for it to read all kinds of data via mobile devices – today, this has become a reality. The easy-to-integrate Barcode Scanning, Document Scanning, and Data Capture software creates virtually endless possibilities to streamline and facilitate processes for companies, employees, and customers alike, whether in the financial industry, retail, logistics, manufacturing, or healthcare.

We now build computer vision algorithms and machine learning models that understand all kinds of different data types. Our efforts open up even more possibilities for automated workflows that connect and process data in real time.

At the same time, we want to protect users' personal data, which is why we opted for on-device intelligence. Scan results are encrypted before transmission to keep them safe from any outside attacks. To guarantee maximum privacy, no data is ever sent to Scanbot SDK's or any other server.



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Ready to explore synergies?

Our solution experts are happy to assist with your questions about functionality, integration and best practices.